

WE ARE OPEN & ABLE TO SEE YOU!

We have taken multiple precautions to ensure the safety of our patients, providers and staff as we re-open our office and resume in-office appointments.

Please see the reverse side for specific details on what is being done to protect you, and what to expect when you come to the office.

*We look forward to seeing
you in the office soon!*

~ INCLUDED ~

**STEPS BEING
TAKEN TO
PROTECT
AGAINST
EXPOSURE**

**IS IT SAFE TO
GO TO THE LAB
FOR MY
BLOODWORK
AND COME TO
THE OFFICE
FOR MY
VISIT?**

**WHAT TO
EXPECT WHEN
YOU ARRIVE
FOR YOUR
APPOINTMENT**

**CONTACT
INFORMATION**

IS IT SAFE TO GO TO THE LAB FOR MY BLOODWORK?

Yes! Most labs have added items like online appointment scheduling and mobile check-in to minimize the time you will need to actually spend inside the lab. Labs and their staff are also following all CDC guidelines for protection and for minimizing exposure. You can expect to have a lab technician who is wearing gloves, a mask, and even possibly eye protection and a gown.

Routine tests and bloodwork appointments are important to keep for overall good health, and if you are being followed by a healthcare provider for a specific condition, it is still important for you to continue to have laboratory testing during this time.

Labs are doing all they can to ensure you can safely have your blood drawn and continue with the medical care you need and deserve!

Please call your lab to verify which locations are open before you arrive.

HOW CAN I PROTECT MYSELF?

Wash your hands often with soap and water for at least 20 seconds.

Avoid touching your eyes, nose or mouth with unwashed hands

Avoid close contact with people who are sick



Cover your mouth and nose with a tissue when coughing and sneezing



Dispose of the tissue afterwards



After coughing or sneezing, wash your hands with soap and water



Wear a mask if you are coughing or sneezing



KIDNEY CARE SPECIALISTS IS HERE TO HELP IN ANY WAY WE CAN!

*Thank you for your support and
patience as we all work together to keep
everyone safe and healthy
during this time!*



**Kidney Care
Specialists, LLC**

Nephrology Associates, Inc

STEPS BEING TAKEN TO PROTECT AGAINST EXPOSURE

Some of the measures we are taking to keep you safe include:

- ❑ COVID-19 Certified disinfection of the office
- ❑ Following all Universal and Droplet Precautions per CDC guidelines
- ❑ Staff is being screened with questions & temperature check every morning
- ❑ Droplet barriers are in place for protection
- ❑ Staff is wearing masks while at work
- ❑ Social Distancing is being followed wherever able
- ❑ And much more ...

WHAT TO EXPECT WHEN YOU ARRIVE FOR YOUR APPOINTMENT

A few things to keep in mind when you come to the office:

- ❑ Please be sure to wear a cloth mask when entering the facility.
- ❑ Practice social distancing wherever possible. There will be footprints, tape markings to help indicate this.
- ❑ Limit visitors to 1 caregiver if needed.
- ❑ Every person entering the facility will be screened with questions and temperature per the CDC guidelines.

To avoid spreading any contagious illnesses, those with any symptoms of fever, new cough, or new respiratory symptoms should reschedule their appointment.

CONTACT INFORMATION

We are here to help answer any questions you may have!

Email: info@nephrodocs.com

Phone: 610-649-1175

East Norriton office: prompt # 5

Limerick office: prompt # 4

Phoenixville office: prompt # 6

Pottstown office: prompt # 7

Wynnewood office: prompt # 3

Billing office: prompt # 8

Website: <https://nephrodocs.com>

PATIENT PORTAL

Another great and easy way for you to contact the office is through your patient portal

<https://mychart.acumenmd.com/KCSPA>



Communicate with your doctor

Get answers to your medical questions from the comfort of your own home



Request prescription refills

Send a refill request for any of your refillable medications



Access your test results

No more waiting for a phone call or letter – view your results and your doctor's comments within days